

MGC Websites <Domain Names/>

Why do I need a Domain Name?

Although the internet works on numbers called IP Addresses as humans we find words more memorable. For example the BBC websites true address is 212.58.246.54 but bbc.co.uk is far easier to remember. Your domain name is the address of your website and also enables you to have customised email addresses like info@bbc.co.uk

What do I get for my money?

Registration: Domain names are normally registered rather than bought giving you exclusive use of it for a defined period. MGC Websites will register the domain(s) on our account and manage them for you.

Administration: Pointing the domain to your web and email servers can be complicated and changes can take many hours to take affect meaning trail and error is not an option.

Renewal: Domain name renewal can be problematic for the inexperienced. Firstly you may receive emails from bogus domain registrars claiming your domain is about to expire or that they have secured another domain related to your business and you must act quickly to claim it. In both cases the goal is for you to make a payment before you have the time to realise you are being conned. Another very common problem is that the customer pays using their debit card which goes out of date and ignores the warning emails causing the domain to expire.

When is my domain renewal due?

Domain Name renewal is billed annually with the customer paying 12 months in advance from the anniversary of the initial registration.

Our payment terms are 30 days. Non payment of domain renewal will result in the suspension of all the above services and may result in your website and emails becoming unavailable pending payment. Note once a domain expires the registrar often demands a significant sum to re-register it. In the worst case scenario the domain may be registered by one of your competitors.

What if I choose to register the domain myself?

Some customers prefer to register domains directly. In this situation you must direct the domain to our Name Servers or we will not be able to offer our full range of services. If you then need MGC Websites to administer the domain (even if the change is the result of an action initiated by MGC Websites – e.g. moving your site to a different server) we will charge for our time at the standard hourly rate.